

EVA AIR VOTED 4TH BEST AIRLINE IN THE WORLD

Travel and Leisure Readers voted on comfort, service, food and value







London (13 July, 2020) – Taiwan's leading independent airline, EVA Air, has been voted as the fourth Best International Airline in the World at Travel and Leisure magazine's 25th annual <u>World's Best Awards</u> reader survey. Based on personal travel experiences, readers were invited to rate airlines for cabin comfort, ground and inflight service, food and value. Survey results are available on the *Travel + Leisure* <u>website</u> now and will appear in the August 2020 print edition.

The fourth position ranking moves EVA up one spot from last year as readers praised its service, food and premium economy seats. The Business Class product also received high praise from readers with excellent comments on food, service and comfort.

"We are grateful for all of the support from passengers around the world," said EVA President Clay Sun. "We never stop trying to excel and aim to make every passenger's flight delightful with services and experiences that exceed expectations. Now, as we work to address impacts of COVID-19 on our own operations and our entire industry globally, we are also doing our best to maintain basic services to most of our major destinations. We continue to pay careful attention to detail while we are simplifying services and taking additional measures to help prevent infection spread. We thoroughly sterilise cabins and follow strict protocols to safeguard our passengers' health so they can be confident when they choose to fly with us."

Travel + Leisure conducted the annual survey between Nov. 4, 2019 and March 2, 2020. Readers were invited to participate through the printed magazine, tablet editions, newsletters, social media and at www.travelandleisure.com. It required a minimum number of responses for a candidate to be included in



the World's Best Awards rankings. In addition to airlines, readers voted for airports, car-rental agencies, cities, cruise lines, destination spas, hotels, islands, tour operators and safari operators.

In order of ranking, *Travel + Leisure's* World's Top-10 Best International Airlines for 2020 are Singapore Airlines, Qatar Airways, Emirates, EVA Air, ANA, Air New Zealand, Japan Airlines, La Compagnie, Cathay Pacific Airways and Virgin Atlantic Airways.

EVA's high standards for safety, service and cabin comfort earn high praise from multiple industry and government organisations every year. It has been recognised as 8th among the World's Top-20 Airlines and 3rd of the World's Top 20 Safest Airlines by <u>AirlineRatings.com</u>, 3rd in the World's Best Airlines by <u>TripAdvisor</u>, 9th on the annual JACDEC Airline Safety Rankings and it has been recognised as a SKYTRAX 5-Star Airlines since 2016.

Travellers can learn more about all of EVA's routes and services and book travel at www.evaair.com
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About EVA Air:

EVA Air is a Star Alliance member and one of only 10 SKYTRAX-rated 5-Star airlines worldwide. Readers voted it one of *Travel + Leisure's* World's Best "Top 10 International Airlines" and TripAdvisor awarded it top spots in five categories in its annual Travelers' Choice Awards for Airlines. The carrier was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA and schedule, book and buy tickets at www.evaair.com.

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