

EVA AIR INVOLVED IN DIGITAL PILOT PROGRAMME WITH AOKpass FOR COVID-19 TEST RESULTS

The new “Passenger Health Declaration” online platform minimises contact



Taiwan’s leading independent airline, EVA Air, is launching a “Passenger Health Declaration” online platform at www.evaair.com and on the EVA mobile app with a pilot programme with digital-solution-provider AOKpass and its medical partner, MedAire. With AOKpass, EVA will use a mobile device app to verify passengers’ health credentials for travel on two routes: Taipei-Los Angeles and Taipei-San Francisco. The app will streamline airport COVID-19 prevention measures and reduce unnecessary person-to-person contact for passengers.

Passengers can use the “Passenger Health Declaration” online platform from 48 hours to 1 hour before the scheduled departure, utilising the “Manage Your Trip” feature at EVA Air or on the EVA mobile app. The feature is designed to save time at airport check-in and minimise passenger contact.

The AOKpass digital verification platform was co-created by International SOS with its subsidiary medical company MedAire, the International Chamber of Commerce (ICC) and global testing, inspection and certification company, SGS, in a combined effort to develop a reliable and widely accepted tool for digitally verifying passengers’ Polymerase Chain Reaction (PCR) test results and vaccination status. Now, AOKpass is teaming up with EVA on the same kind of pilot programme for San Francisco, Los Angeles and Taipei airports.

“Passengers can download the AOKpass from the iPhone App Store or Google Play to their mobile devices before they go to the airport,” said EVA Air Spokesperson David Chen. *“As soon as the app is installed, a passenger can use it to make a PCR test appointment or go to [EVA’s COVID-19 Information Center](#). After*



the PCR test is done at the hospital, the passenger will get a QR code to save on their mobile devices. Then, the passenger can show the QR code to EVA airport staff who can scan it and quickly determine the authenticity of test results. Both Taiwan and the U.S. require passengers to also have paper copies of PCR test results for any additional verification airport authorities may need.”

As more vaccinations are provided around the world, countries are opening their borders to passengers who can provide required health information. COVID-19 vaccination credentials and PCR test results are becoming travel necessities while digital health verification platforms are the new tools of convenience. In March, EVA piloted a programme with digital-solution-provider Affinidi in Singapore and Malaysia. Now, the airline is broadening access with AOKpass for Taipei flights to and from Los Angeles and San Francisco. EVA is also evaluating the best ways for connecting with global verification platforms to identify the safest, most efficient and convenient travel tools as it prepares to serve the post-pandemic aviation market.

EVA upholds rigorous standards for COVID-19 prevention measures and continually enhances and improves the efforts it employs. In addition to continually elevating cabin cleanliness, it provides personal hygiene kits. It also makes every effort to optimise ground operations by encouraging passengers to self check-in, re-engineering boarding sequences and implementing biometrics with a facial recognition boarding system. EVA will review more digital health verification platforms as they become available and examine those that best safeguard passengers’ health and safety. [Airline Ratings’](#) recognition of EVA as one of the "[World’s Top Twenty COVID-19 Compliant Airlines](#)" with "[Seven Star Certification for COVID-19 Epidemic Prevention](#)," as well as a [SafeTravels](#) stamp certified by the World Travel & Tourism Council (WTTC) identify EVA as a member of the international safe travel reception service chain.

Travellers can learn more about all of EVA’s routes and services and book travel at www.evaair.com

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About EVA Air:

[EVA Air](#) is a Star Alliance member and one of only 10 [SKYTRAX-rated](#) 5-Star airlines worldwide. Readers voted it one of *Travel + Leisure’s* World’s Best “[Top 10 International Airlines](#)” and [TripAdvisor](#) awarded it top spots in five categories in its annual [Travelers’ Choice Awards for Airlines](#). The carrier was established in 1989 as Taiwan’s first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and



North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA and schedule, book and buy tickets at www.evaair.com.

About ICC AOKpass

ICC AOKpass is co-founded by the International Chamber of Commerce (ICC) and global industry leaders in health and certification services, International SOS and SGS Group. With an extensive international network of over 80,000 accredited clinics and health providers already in place, ICC AOKpass aims to be the globally trusted digital infrastructure for international health records verification. ICC AOKpass collects no medical information from its users and applies medical, government and industry standards to ensure seamless travel through multiple jurisdictions. ICC AOKpass is the blockchain based digital health passport co-founded by the International Chamber of Commerce (ICC) and global industry leaders in health and certification services, International SOS and SGS Group.

About MedAire

MedAire, an International SOS company, has been a partner to the aviation industry since 1985. MedAire provides fully integrated travel health and security solutions to over 150 of the world's leading airlines and more than 4,000 private aircraft including 75% of fortune 100 companies. Integrated solutions include real-time advice and assistance, training, equipment, and professional services for crew and passengers both in and beyond the cabin. MedAire's MedLink and Global Response Centre, handle thousands of calls a year to help crew and passengers manage medical and travel safety events in the air and on the ground with 24/7 access to emergency care doctors, nurses and aviation security specialists. For more information visit www.medaire.com. Follow at www.linkedin.com/company/medaire

Media contacts:

Hume Whitehead – Richard Hume (Richard@humewhitehead.co.uk, +44 (0)203 375 4050)