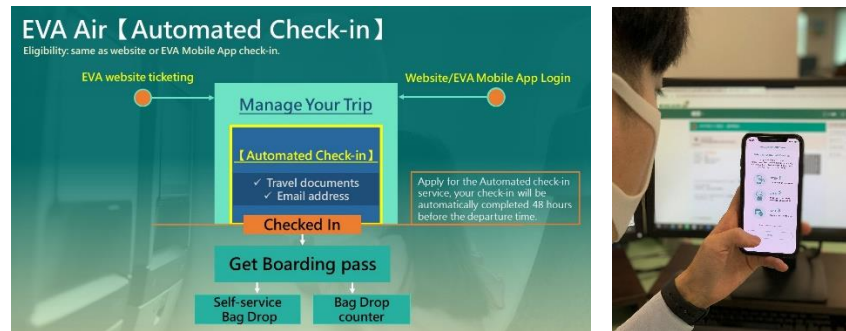


## EVA AIR OFFERS NEW ONLINE AUTOMATED CHECK-IN SERVICE

*New service makes it even easier for passengers to use, book and buy.*



**London, 12 August 2021** – Taiwan’s leading independent airline, [EVA Air](https://www.evaair.com), has begun offering “Automated Check-in” as it continually works to further improve ground-service quality and convenience, especially now with all the challenges created by COVID-19. Starting Wednesday, 11 August, 2021, the new online service has been created for passengers taking international flights operated by EVA and UNI Air and is available as soon as they make reservations and pay for their tickets, as many days in advance of their flights as they wish, wherever they are. The system automatically checks them in for every EVA and UNI flight on their trip itinerary. This new service is available at [www.evaair.com](https://www.evaair.com) or on the EVA Mobile APP.

Over the past few years, EVA has steadily transformed time-consuming face-to-face airport counter services into paperless digital functions that passengers can access at their convenience. In addition, paperless functions provide added benefits by reducing carbon emissions and environmental impacts. As long as COVID-19 disruptions persist, these services enhance passenger and airline ground staff safety by minimising the amount of time they spend in direct contact at the airport.

EVA and UNI Air will send auto check-in completion notification links 48 hours before scheduled departures, enabling international passengers to complete the recently introduced health declaration forms required for flights and get electronic boarding passes. Passengers will simply need to enter personal information to complete the process. Passengers can also change seats if another they prefer is available. Those travelling with infants, in groups or requiring special services will still need to complete check-in procedures at the airport counter.



EVA is working with Affinidi and AOKpass to test their verification solution programmes while it evaluates other leading developers in anticipation of implementing universally accepted electronic health passports. Long after COVID runs its course, EVA will continue to seek innovative technologies it can use to give passengers increasingly personalised services, safer travel experiences and easier procedures from booking flights to airport departure, baggage claim and arrival.

Travellers can learn more about all of EVA's routes and services and book travel at [www.evaair.com](http://www.evaair.com)

Ends

**About EVA Air:**

[EVA Air](http://www.evaair.com) is a Star Alliance member and one of only 10 [SKYTRAX-rated](#) 5-Star airlines worldwide. Readers voted it one of *Travel + Leisure's* World's Best "[Top 10 International Airlines](#)" and [TripAdvisor](#) awarded it top spots in five categories in its annual [Travelers' Choice Awards for Airlines](#). The carrier was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA and schedule, book and buy tickets at [www.evaair.com](http://www.evaair.com).

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