

EVA AIR SIMPLIFIES CHECK-IN BAGGAGE ALLOWANCES

The new concept will make luggage check-in easier and eliminates confusion



LONDON, 25 May 2022 – [EVA Air](#), Taiwan’s leading independent airline, is ending its two-system policy for checked bags, starting on June 23, 2022, making travel easier for passengers. The change ends the weight-based concept EVA Air has been using for international flights to/from Europe and Oceania and within Asia and increases baggage allowances for passengers on those routes. The airline will apply the piece-based concept for checked luggage on all its flights worldwide, making EVA Air’s policies consistent with those of its code share partners and other Star Alliance members. EVA Air is the first airline in Taiwan to apply piece-concept baggage rules throughout its network.

Under the piece concept, passengers booked in Royal Laurel/Premium Laurel/Business Class are allowed two pieces weighing up to 32kg (70lbs) each. Premium Economy and Economy Class passengers can check two pieces that weigh as much as 23kg (50lbs) each.

“We’ve been using two baggage-check systems since we launched our maiden flight, applying the piece concept on transpacific routes to and from the U.S. and Canada and the weight concept for passengers within Asia and to/from Europe and Oceania,” said EVA President Clay Sun. *“The piece concept for checked baggage is used by other Star Alliance members and major international airlines worldwide. Our policy change makes it less confusing for passengers to check their luggage and more convenient for those connecting to other airlines. It also enables us to further improve airport and transit services by creating a smoother baggage-check and transfer process globally.”*

The weight concept capped the checked baggage allowances for Economy Class passengers to/from Asia, Europe and Oceania at 30kg (66lbs). Comparing that system with one that’s piece-based:



Cabin	Weight Concept (Old)	Piece Concept (New)
Royal Laurel / Premium Laurel / Business	40kg (88lbs)	2 pieces, 32kg (70lbs) each
Premium Economy	35kg (77lbs)	2 pieces, 23kg (50lbs) each
Economy	30kg (66lbs)	2 pieces, 23kg (50lbs) each

*The piece concept for passengers to/from the U.S. and Canada is not changing. EVA Air has slightly adjusted the single-piece weight limit for Premium Economy.

EVA Air is accompanying its introduction of the new checked baggage policy with special fare family products designed especially for travellers with less baggage. Among them are an all-new Economy Class "Discount" fare available for travel on all routes and an affordable "Basic" fare with a free checked baggage allowance of 23kg (50lbs) on flights within Asia. In addition, baggage allowances for group ticket holders follow the rules of the "Basic" fare of each route.

EVA Air's Infinity MileageLands Diamond, Gold and Silver Card members can receive an allowance for an additional free checked bag, based on membership status. Once the new policy is fully adopted, EVA Air's original extra checked bag policy, allowing one piece of luggage that weighs 23kg (50lb) or less and applying to passengers in all cabins, adjusts to one additional bag, based on booking class. Travellers can also use the EVA [Prepaid Excess Baggage](#) service and earn a 10 percent discount in the process.

EVA Air is continually seeking products and practices to create more secure, convenient and comfortable flying experiences for passengers. As more countries enter a post-pandemic phase, EVA Air is diligently refining and improving its service quality. As soon as Taiwan lifts its border restrictions and EVA Air can get back to the business of flying travellers around the world, passengers will be able to make good use of the new baggage allowances.

Travellers can learn more about EVA Air and its checked baggage policies at [Flight Information- Checked Baggage - EVA Air | North America \(English\)](#).



To learn more about EVA Air's travel destinations and award-winning services, and to buy tickets, visit www.evaair.com

Ends

About EVA Air:

[EVA Air](#) is a Star Alliance member and is one of 11 [SKYTRAX-rated](#) 5-Star airlines worldwide. It also ranked 7th among the SKYTRAX World's Top 10 Airlines and secured additional spots in SKYTRAX's top 10 for Best Economy Class Onboard Catering, Best Business Class Airlines, World's Best Airline Cabin Cleanliness, World's Best Airport Services and more. [TripAdvisor](#) recognised it among the "Top 10 Airlines – World" and awarded it top spots in four more categories in its [Travelers' Choice Awards for Airlines](#) while [Travel + Leisure](#) readers ranked it in the [Top-10 International Airlines](#). It won a spot in [Condé Nast Traveler's](#) prestigious [2021 Readers' Choice Awards](#) for the [Top 10 Airlines in the World](#) and also earned a place in [AirlineRatings.com's](#) "Best of the Best" World's Best Airlines 2021 after similarly high ratings for safety and COVID compliance in January. The carrier was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA destinations and schedules or book and buy tickets at www.evaair.com.

Media contacts:

Hume Whitehead – Richard Hume (Richard@humewhitehead.co.uk, +44 (0)203 375 4050)