

AIRLINE RATINGS RANKS EVA AIR AMONG WORLD'S BEST AIRLINES FOR 2023

The overall ranking of 8th place follows the earlier 9th ranking for World's Safest Airline 2023





EVA Air, Taiwan's leading independent airline, has once again been recognised by <u>AirlineRatings</u> among the <u>Top 25 Best Airlines in the World for 2023</u>, ranking the airline in 8th position. As <u>EVA Air</u> ramps flights back up to pre-Covid frequencies, it is staying firmly focused on service quality and safety. The influential online product, safety and COVID-19 protections ratings site ranked EVA Air in 9th place among the <u>Top 20 Safest Airlines for 2023</u> in January. More information about the ratings site and its awards can be found at <u>Home Page - Airline Ratings</u>.

To be named in the top 25, airlines must achieve a seven-star safety rating and demonstrate leadership in innovation for passenger comfort.

"We are focused on leadership and airlines that innovate to make a real difference to the passenger experience," said AirlineRatings.com Editor-in-Chief Geoffrey Thomas.

"We are delighted that efforts by the entire EVA Air staff have been recognised by Airline Ratings," said EVA Air's President, Clay Sun. "During Pandemic lockdowns, we continued to improve our services. Now that lockdowns have ended, we are resuming flights and the high quality in-flight services our passengers look forward to. As an example, we are enriching and diversifying our onboard catering to offer dining options created by our acclaimed chefs to passengers on multiple routes at the same time."

EVA Air used its time during COVID lockdowns to identify and adopt services and procedures that enhance and improve personalised airline travel experiences for passengers. It employed the latest technologies to



accelerate digital conveniences such as automatic check-in and introduced electronic onboard reading materials such as newspapers and magazines. At the same time, it focused on continuously improved services, launching new inflight meals created in collaboration with Michelin-starred Chef Nakamura, Chef Paul Lee and Ching-Biao Huang, the gourmet Chinese food celebrity chef. It also added award-winning inflight beverages, featuring "Simple Kaffa" by World Barista Champion Berg Wu and VWI from World Brewers Cup Champion Chad Wang.

More than 360 of the airlines listed on AirlineRatings.com carry 99 percent of the world's passengers and have a product rating from the site. For a place among the world's best airlines, an airline must earn a seven-star safety rating, the highest safety ranking. The rating system is designed to include factors related to audits from aviation's governing bodies, leading global associations and the airlines' own safety data.

EVA Air will continue to improve, innovate and introduce new and upgraded services designed to enhance passenger experiences in all of its cabins.

Information about EVA Air's services, fares and routes, in addition to booking and buying options, is available at www.evaair.com.

Ends

About EVA Air:

EVA Air is a Star Alliance member and is one of 10 SKYTRAX-rated 5-Star airlines worldwide. It also ranked 7th among the SKYTRAX World's Top 10 Airlines and secured additional spots in SKYTRAX's top 10 for Best Economy Class Onboard Catering, Best Business Class Airlines, World's Best Airline Cabin Cleanliness, World's Best Airport Services and more. TripAdvisor recognised it among the "Top 10 Airlines – World" and awarded it top spots in four more categories in its Travelers' Choice Awards for Airlines while Travel + Leisure readers ranked it in the Top-10 International Airlines. It won a spot in Condé Nast Traveler's prestigious 2021 Readers' Choice Awards for the Top 10 Airlines in the World and also earned a place in AirlineRatings.com's "Best of the Best" World's Best Airlines 2021 after similarly high ratings for safety and COVID compliance in January. The carrier was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA destinations and schedules or book and buy tickets at www.evaair.com.

Media contacts:

Hume Whitehead – Richard Hume (Richard@humewhitehead.co.uk, +44 (0)203 375 4050)