

EVA AIR RATED ONE OF BEST AIRLINES IN THE WORLD

Latest accolade sees the airline rank among SKYTRAX's top 10 Best Airlines in the World



EVA Air, Taiwan's leading independent airline, has scooped 12 awards as SKYTRAX, the airline and airport review and ranking site, unveiled its "2023 Global Airline Awards" at the Paris Air Show on Tuesday, 20 June, 2023. The airline's award include 9th place ranking among the "World's Top 10 Best Airlines," first place for "World's Best Premium Economy Class" and first for "World's Best Premium Economy Inflight Catering." EVA Air earned distinction as one of only 10 SKYTRAX's Five-Star Airlines in May.

SKYTRAX staged its awards event on the second day of the 54th edition of the prestigious Paris Air Show at Le Bourget Airport, approximately 10 miles (16km) north of Paris. EVA Air's President Clay Sun attended on behalf of EVA Air and accepted the airline's awards.

"I personally want to thank our passengers from around the globe for their ongoing support of EVA. I also want to thank our entire staff who, throughout the three years of COVID-related lockdowns, worked tirelessly to improve the quality of our products and services," said President Sun. "Now, as passenger demand climbs back toward pre-pandemic heights, we are accelerating introductions of new services, finalising plans to launch a wider selection of inflight meal choices and upgrading onboard courtesies and conveniences. We expect to reveal these changes during the second half of this year and look forward to giving travellers new and even better experiences."



EVA Air launched the world's first Premium Economy Class in 1992, leading the airline industry and setting the pace for widespread adoption of this innovative cabin. As it continues to expand its fleet and network, EVA Air is adding its latest Premium Economy in-between the Royal Laurel and Economy Classes now on its Boeing 787-9s, refreshing and reconfiguring the aircraft. It will introduce the upgraded B787-9s around mid-2024 and use them to facilitate flight scheduling and further elevate service quality, enabling more passengers to enjoy higher quality onboard experiences at affordable fares.

SKYTRAX derives its annual "Global Airline Awards" from analyses of results of an international passenger service survey that measures satisfaction with individual air travel experiences. The organisation launched online questionnaires that reached hundreds of countries and more than 13 million travellers to evaluate services from airports to cabins for more than 350 airlines and airports.

EVA Air has always embraced attentive, caring, warm, friendly services in combination with the highest standards of flight safety as driving principles for consistently providing passengers with the best possible air travel experiences. This excellence and high level of safety have been recognised and awarded by the world's leading airline industry, media and government organisations through various measurement and evaluation methods. <u>AirlineRatings.com</u>, an internationally respected ratings website, ranked EVA Air eighth in the "<u>World's 25 Best Airlines 2023</u>" and, for 10 consecutive years, among the "<u>World's Top 20 Safest Airlines</u>," setting it apart as the only airline in Taiwan to make the lists.

EVA Air has repeatedly won SKYTRAX "Global Airline Awards." Its rankings and the associated categories are:

Winning Awards	Ranking 2023
World's Top 10 Airlines	No. 9
World's Best Premium Economy Class	No. 1
World's Best Premium Economy Class Catering	No. 1
Best Premium Economy Class Airlines in Asia	No. 1
Best Airline Staff in Asia	No. 3



Best Premium Economy Class Airline Seats	No. 3
World's Best Airline Cabin Crew	No. 4
Best Business Class Airline Comfort Amenities	No. 4
Best Airlines in Asia	No. 5
World's Cleanest Airline	No. 6
World's Best Airport Services	No. 6
Best Economy Class Airline Catering	No. 6
Best Economy Class Airline Seats	No. 7
World's Best Economy Class	No. 8
Best Business Class Airline Onboard Catering	No. 9
World's Most Family Friendly Airline	No. 9

Information about EVA Air's services, fares and routes, in addition to booking and buying options, is available at www.evaair.com.

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*Photo captions

Caption 1:

SKYTRAX announced "World Airline Awards 2023", EVA Air was selected as the 9th place among "World's 10 Best Airlines", and won the 1st place in "World's Best Premium Economy Class" and "World's Best Premium Economy Class Inflight Catering", ceremony attended by EVA Air President Clay Sun (middle).

Caption 2:

SKYTRAX CEO Edward Plaisted (third from right) personally presented SKYTRAX five-star airline award plaque to EVA's President Clay Sun (third from left) at the award ceremony.

Caption 3:

EVA Air Premium Economy was well received and ranked 1st in the 2023 SKYTRAX "World's Best Premium Economy Class" and "Best Premium Economy Class in Asia".

Caption 4:

EVA Air was awarded the 1st place in the 2023 SKYTRAX World's Best Premium Economy Inflight Catering, which is highly recognised by passengers.

Caption 5:

EVA Air has always embraced attentive, caring, warm, friendly services, providing global passengers with an excellent flying experience.



About EVA Air:

EVA Air is a Star Alliance member and is one of 10 SKYTRAX-rated 5-Star airlines worldwide. It also ranked 7th among the SKYTRAX World's Top 10 Airlines and secured additional spots in SKYTRAX's top 10 for Best Economy Class Onboard Catering, Best Business Class Airlines, World's Best Airline Cabin Cleanliness, World's Best Airport Services and more. TripAdvisor recognised it among the "Top 10 Airlines – World" and awarded it top spots in four more categories in its Travelers' Choice Awards for Airlines while Travel + Leisure readers ranked it in the Top-10 International Airlines. It won a spot in Condé Nast Traveler's prestigious 2021 Readers' Choice Awards for the Top 10 Airlines in the World and also earned a place in AirlineRatings.com's "Best of the Best" World's Best Airlines 2021 after similarly high ratings for safety and COVID compliance in January. The carrier was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA destinations and schedules or book and buy tickets at www.evaair.com.

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