

EVA AIR NAMED ONE OF THE WORLD'S TOP 5 AIRLINES AS IT IS CERTIFIED AS A SKYTRAX 5-STAR AIRLINE FOR THIRD YEAR IN A ROW



Taiwan's leading independent airline [EVA Air](#) has been awarded [5-star](#) accreditation by SKYTRAX for the third consecutive year in a row. As one of only 11 SKYTRAX 5-Star Airlines in the world, EVA Air also took the top spot for 'World's Best Airport Services' and was named fifth in the [World's Top 10 Airlines](#) by the annual SKYTRAX World Airlines Awards 2018.

The annual SKYTRAX awards continued to recognise EVA Air's commitment to quality service, as it awarded the airline with multiple other top ten spots in its award categories, including second place in the 'World's Cleanest Aircraft Cabins' and 'Best Airline Staff in Asia' categories, as well as third place in the 'Best Business Class Comfort Amenities' and 'Best Airlines in Asia' categories.

EVA Air President, Clay Sun, said: "We are thrilled to be awarded SKYTRAX's 5-Star Airline certification for the third consecutive year. I'm especially grateful to all of EVA Air's staff and thank everyone from the bottom of my heart for always doing their very best to serve every passenger. It is a great honour to be recognised by travellers from around the globe. We aim to make every journey with us a delightful, relaxing experience for every passenger and will always strive for EVA Air to be the very best in the airline industry."

SKYTRAX identified the world's best airlines through analysis of an extensive global passenger satisfaction survey, which featured 335 airlines in the final results. Between August 2017 and May 2018, 20.36 million travellers, representing more than 100 nationalities, responded in English, Spanish and Chinese on 49 survey topics, including airport and onboard environments. The global ratings organisation describes the survey as "independent, impartial and global" and its awards program is not-for-profit. The annual World Airline Awards are among the most respected in the airline industry.

After being recognised in past survey results for outstanding services and products in multiple areas, EVA Air is proud to bring home 2018 SKYTRAX World Airline Awards in the categories listed below:

Award	2018 Ranking
World's Best Airport Services	No. 1
Best Airline Staff in Asia	No.2
World's Cleanest Aircraft Cabins	No.2
Best Airlines in Asia	No.3
Best Business Class Comfort Amenities	No.3
World's Top 10 Airlines	No.5
World's Best Airline Cabin Crew	No.5
World's Best Premium Economy class Airlines	No.7
Best Economy Class Airline Catering	No.7
Best Premium Economy Class Airline Catering	No.8
World's Best Economy class Airlines	No.8
Best Economy Class Airline Seats	No.8
World's Best Business class Airlines	No.10

EVA Air is frequently honoured, awarded and recognised by organisations worldwide.

[AirlineRatings](#) ranked EVA Air among “World’s Top 20 Safest Airlines.” [TripAdvisor](#), the world’s largest travel site, honored EVA Air with five distinctions, “5th place in Top-10 World’s Best Airline Award,” “Top-10 Major Airlines in Asia,” “Best Business Class in Asia,” “Best Premium Economy Class in Asia” and “Travelers’ Choice Economy Class in Asia.”

High standards of safety and service quality improvement have always been a firm priority for EVA Air, with the airline striving for perfection in every detail, from airport check-in to inflight service. As advancing technologies create new pathways for innovation and continual improvements in passenger experience, EVA Air continues to introduce new services to enhance comforts and convenience.

Travellers can learn more about all of EVA Air’s routes and services and book travel at www.evaair.com



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About EVA Air:

[EVA Air](#), a Star Alliance member, was formed in 1989 as Taiwan's leading independent airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies to more than 60 international destinations throughout Asia, Oceania, North America and Europe where gateways include London, Paris, Amsterdam and Vienna. It operates daily nonstop flights from London Heathrow to Bangkok that continue to Taipei where passengers can easily connect on to every major city in Asia, including close to 20 gateways in Mainland China. It has a reputation for innovation, warm, friendly service and an impeccable safety record.

EVA Air launched the industry's first premium economy cabin in 1992. Formerly named Elite Class, this cabin was voted Best Premium Economy in a previous annual SKYTRAX poll. SKYTRAX's annual World Airline Awards have rated EVA Air as one of the World's Top-10 Best Airlines and No. 1 for Cleanest Cabins multiple times, including in its 2017 awards. In 2018, EVA Air was presented with the award for World's Best Airport Services by SKYTRAX.