

EVA AIR CERTIFIED AS SKYTRAX 5-STAR AIRLINE FOR FOURTH YEAR IN A ROW



EVA also won World's Best Economy Class Catering and World's Best Airline Cabin Cleanliness

PARIS (19 June 2019) – [EVA Air](#), Taiwan's leading independent airline, has, for the fourth year in a row, been certified as a SKYTRAX 5-Star Airline as revealed at the [2019 World Airline Awards](#) at the Paris Air Show on Tuesday, 18 June, 2019. In addition, the award-winning airline also won double top spots for the World's Best Airline Cabin Cleanliness and Best Economy Class Catering. To top off a very successful evening for the airline, EVA was also ranked 6th among the "World's Top 10 Airlines."

Having now earned SKYTRAX 5-Star Airline certification every year since 2016, EVA Air has managed to uphold this distinction's high standards by continually optimising service delivery both in the air and on the ground and by steadily upgrading software and hardware to optimise the overall passenger experience. EVA has paid close attention to every aspect of its operations, including small details such as cleanliness in every corner of every aircraft cabin. Travellers responding to this year's worldwide SKYTRAX survey let it be known that they notice this kind of attention to detail by singling out EVA for "Best Cabin Cleanliness in the World."

EVA also keeps menus fresh by changing them seasonally and offering tempting dishes for different appetites. In Premium Economy and Economy Classes, it uses seasonal, locally produced ingredients to create dishes with home-made flavours. It designs plating with foods of different colours to make meals interesting and inviting. The porridge presented with tasty side dishes that the airline serves for breakfast on long-distance routes and the Japanese-style cold lunches on summertime flights to Japan both earned favourable comments and advanced EVA to the number one spot for Best Economy Class Catering this year for the first time.

EVA's business class gourmet choices, including dishes created by Michelin three-star chefs, Din Tai Fung dim sum, Tan-style cuisine and scrumptious Yellow Lemon desserts also proved to be popular among passengers. *"We are grateful for all of the supports from passengers around the world,"* said EVA President Clay Sun. *"Our goal is not only to provide an airline experience that meets 5-Star standards but also to challenge ourselves and elevate our products by attending to details and providing the most caring and exquisite services. We aim to make every journey with EVA Air a delightful experience for every passenger."*

SKYTRAX is a prestigious international air transport ratings organisation that advises airlines and airports around the world on quality improvements and recognises the world's best airlines through analyses of global passenger satisfaction surveys. It has become established as an important reference source for



airlines, the tourism industry and frequent flyers. SKYTRAX conducted its annual airline survey online, by phone and using questionnaires between September 2018 and May 2019. More than 20 million travellers in over 100 countries responded to the questions and offered comments on 49 airport and onboard service areas.

EVA Air has been winning SKYTRAX awards since 2008 when its innovative cabin in-between Business and Economy Classes was recognised as the World’s Best Premium Economy Class. In SKYTRAX’s 2019 World Airline Awards, EVA has earned even more recognition and high service rankings.

Category	2019 Ranking
World's Top 10 Airlines	No.6
World's Best Airline Cabin Cleanliness	No.1
World’s Best Economy Class Catering	No.1
World's Best Airport Services	No.4
Best Airlines in Asia	No.4
Best Business Class Comfort Amenities	No.4
World's Best Airline Cabin Crew	No.5
Best Airline Staff in Asia	No.6
Best Economy Class Airline Seats	No.7
World's Best Economy Class Airlines	No.10

EVA’s commitment to flight safety and service quality has earned recognition from rating organisations worldwide. In addition to its numerous SKYTRAX awards, TripAdvisor, the world’s largest travel site, honored EVA with four distinctions earlier this year, including 3rd place in the “Top-10 World’s Best Airlines,” “Top-10 Major Airlines in Asia,” “Best Business Class in Asia” and “Best Premium Economy Class in Asia”. EVA has also been ranked in AirlineRatings’ “World’s Top 20 Safest Airlines” for six consecutive years, including 2019.

About EVA Air:

[EVA Air](#), a Star Alliance member, was formed in 1989 as Taiwan's leading independent airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies to more than [60 international destinations](#) throughout Asia, Oceania, North America and Europe where gateways include London, Paris, Amsterdam and Vienna. It operates daily nonstop flights from London Heathrow to Bangkok that continue to Taipei where passengers can easily connect on to every major city in Asia, including close to 20 gateways in Mainland China. It has a reputation for innovation, warm, friendly service and an impeccable safety record.

Travellers can learn more about EVA Air and schedule, book and buy tickets at www.evaair.com.

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